

# SPORTBUFF'S CUSTOMER SATISFACTION GUARANTEE AND 90-DAY RETURNS

At SportBuff, ensuring your complete satisfaction is our top priority. We proudly offer a 100% Satisfaction Guarantee and a [90-Day Return Policy](#) to provide you with total peace of mind regarding your purchase. For detailed information on eligible returns and refunds, please consult our comprehensive Return Policy at [sportbuffshop.com/returns](http://sportbuffshop.com/returns).

## Received an Incorrect or Defective Item?

We sincerely apologize for any inconvenience caused by issues with your order, as this falls below our service standards. Kindly submit a claim at [sportbuffshop.com/contact-us/](http://sportbuffshop.com/contact-us/) to allow us the opportunity to assist you promptly.

## Ordered the Wrong Item or Size?

While exchanges are not feasible, you can effortlessly place a new order for the desired item(s)/size(s) and initiate a return for the unwanted item(s) for a refund, adhering to the return policy outlined above.

## Return Procedure

- 1. Securely pack all items in the original packaging or similar to the original shipment.
- 2. Complete the RETURN INFORMATION below and include it in your package.
- 3. Ship the package via USPS or your preferred carrier to:

**SportBuff Merchandise Return Dept.**  
C/O SSW Fulfillment, PMB#5  
1706 State Route 11  
Mooers, NY 12958

We appreciate your trust in SportBuff, and we are committed to ensuring your satisfaction throughout your shopping experience.

**ORDER NUMBER:** \_\_\_\_\_

**RETURN INFORMATION:** Please complete for each returned item (add additional sheets if necessary)

1.	Item No: IJU-_____ Item Name: _____ Size: _____  Return Reason / Notes:
2.	Item No: IJU-_____ Item Name: _____ Size: _____  Return Reason / Notes:
3.	Item No: IJU-_____ Item Name: _____ Size: _____  Return Reason / Notes: